

## Overview - changes in terms January 1, 2023

This document provides an overview of key points in the amended terms. The changes apply from January 1, 2023.

	Section	Heading	Brief description of the change
eBREV	1	Scope of the Service, Physical distribution	The option to send Climate efficient ADM is removed according to PostNord's terms and conditions for the ADM service.
	2.1	Sustainable with PostNord	The option to send climate-efficient letters is removed according to PostNord's terms and conditions and replaced with Sustainable with PostNord.
	5.6	Customer-specific paper/envelopes or polywrapping	Addition of minimum volume per production run for customer-specific paper/envelopes
	10	Liability	Section 10 has been updated with text regarding when the Customer renewed production or an investigation.
Print & Enclosing	8	Liability	Section 8 has been updated with text regarding when the Customer renewed production or an investigation.
We Mail	4.3	Delivery time	Addition regarding prior notification for one-time shipments
	5.1	Production plan	Additional section regarding Production plan
Mobile Payment	1.1	Base service	Addition of the service Tink
	4.2	At opt-in for future digital communication to the Recipient	Additional section regarding opt-in
	8	Premature termination	Additional section regarding Premature termination
Intermediation Digital Mailbox	4.9	Approval of the Digital Mailbox operator's terms and data processor agreement	Addition of new digital mailbox Billo
	8	Premature termination	Additional section regarding Premature termination

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PNSGTC	N/A	Editorial changes	Editorial changes make up a large part of the changes in the document. Sections - headings and content - in the document have been reviewed and updated from a linguistic perspective. This is to facilitate and simplify reading comprehension.
	6-21	Numbering	Numbering of sections has changed since previous section 6 has been moved to current section 9.
	2	Definitions	The definitions in section 2 have become fewer and clearer to facilitate and simplify reading comprehension.
	6	Infringement	Section 6 in the previous version has been moved and included in the general clause regarding intellectual property rights, i.e. section 9 in the new version.
	11	Changes of terms	Section 11 has been clarified by aligning text to facilitate and simplify reading comprehension.
	19	Processing of personal data	Section 19 has been clarified by reducing and merging different definitions to facilitate and simplify reading comprehension.
	21	Sanctions	Section 21 regarding international sanctions also includes EEA sanctions in addition to EU sanctions.

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